

"Making a difference through excellence of service"



CITY OF WARRENTON

Out of City Residential Customer Utility Information

City of Warrenton Finance Department
Hours: 8:30 AM—5 PM Monday thru Friday
PO Box 250
Warrenton OR, 97146
(503)861-2233

SERVICES & RATES

Water Service Guide-

\$26.25	Consumption up to 2,000 gallons	Base Rate
\$3.74	Per 1,000 gallons exceeding base consumption	Consumption Rate
\$10.00	Turn on / off, Locate, Final Read	Service Call Charge

The base rate for water will apply every month regardless of property occupancy status.

Service to the property can not be discontinued.

BILLING GUIDE

Utility Billing Guide-

Utilities provided by the City of Warrenton are billed on a monthly basis. Monthly utility charges apply regardless of property occupancy status. Property owners will be responsible for utility charges while property is vacant.

Utility bills will be mailed from our office on or before the 5th business day of the month.

Utility bills are due in our office by 5pm on the last business day of the same month.

Payment may be made after business hours by using our payment drop boxes located at the front entrance and in the rear parking lot. Drop box payments must be made by check or money order. No cash will be accepted in the drop box. Drop box payments are collected Monday thru Friday at 8 AM. Payments made after 8 AM will be collected and processed the following business day.

Per city ordinance, the property owner is ultimately responsible for any unpaid utility balance. Property owners will receive copies of bills and past due notices for tenants.

Past Due Process-

\$3	Late Fee	Fee applied 1st of the month.
	Reminder Letter	
\$33	Door Hanger	
\$120	Shut Off	Payment of entire account balance required to restore service.
	Collections Process	Unpaid balances will be turned over to a collection agency 90 days after shut off fee assessed.
\$25	NSF Fee	Amount of NSF check and fee to be paid in cash. Failure to pay by deadline will result in resuming the past due process.